

# Standby Cybersecurity Incident Response Team

## What's a Standby Cybersecurity Incident Response Team?



Predict



Prevent



Detect



Respond



Recover

It's a Service Level Agreement for a battle-proven Cybersecurity Incident Response Team, at a predefined hourly rate, to be initiated by you if you're affected by an incident or breach. This provides organizations with high-priority access to experienced experts directly without the need to have their own internal departments for this purpose.

## The Truesec Promise

When an organization's hit by a cyber attack, it's critical to have experienced experts dealing with the incident as soon as possible. This is to prevent the incident from escalating, minimize the impact of the attack, and ensure that no forensic evidence is destroyed.

A challenge for many organizations is attracting knowledgeable staff and ensuring they have the opportunity to use their knowledge. But also, it's to ensure that the experts' knowledge is developed and refined with the latest changes in the field.

We've seen many organizations struggle to ensure their cybersecurity and forensic experts are up to date with intel on the latest threat actors, the threat landscape, and the latest research on how these should be handled.

## The Incident Process

Initial Contact With Truesec  
Emergency Hotline



## About Us

As a global cybersecurity company, we're proud to be at the forefront of protecting organizations and our society against cyber threats. Our purpose has been clear since day one: Creating safety and sustainability in a digital world by preventing cyber breach and minimizing impact. We never cease to challenge and reinvent ourselves to help defend your most valuable data assets every day.

**TRUESEC**

A Safe Digital Future

Contact Us

[truesec.com](https://truesec.com)

[hello@truesec.com](mailto:hello@truesec.com)

# If You Are Under Attack, Call Truesec

+46 (0) 8 10 72 00  
incident@truesec.com

## The Process

The Truesec Incident Responders have deep knowledge on how to rapidly minimize impact and eradicate threats, using a proven methodology perfected during a vast number of Incident Response and Recover assignments, including everything from advanced ransomware campaigns to cyber espionage and theft of digital assets. Truesec Incident Response methodology includes identifying threat actor activities, planning and executing an eradication workflow, and assisting recovery to return to a steady state as soon as possible.

By obtaining the Standby Cybersecurity Incident Response Team service, you ensure that if your organization is affected by an incident, you have priority access to Truesec Emergency Hotline. You also receive high-priority access to the experts needed to respond to your incident.

The time from contact to activity initiation and the initial actions of both parties will be agreed upon beforehand clearly and concisely.

What's Included	Included	Optional
Priority access to Truesec Emergency Hotline	✓	
Agreed SLA on activity by Incident Response Team after initiation to Truesec Emergency Hotline	✓	
Governance and reporting	✓	
Onboarding	✓	
Work performed by experts during incident	Per Hour at Predefined Rate	
Standby hardware to use during Incident Response work		✓
Retainer with pre-allocated hours		✓
Prepared environment for rapid startup of Incident Response Team		✓

## How To Obtain the Benefits of the Standby Cybersecurity Incident Response Team

Start by talking to your Truesec customer contact, or any of our experts. Together we'll begin the journey to protect your organization's sensitive information and safeguard your corporate brand by scoping the your situation and determining what actions would benefit you most.

By acquiring the Standby Cybersecurity Incident Response Team as an ongoing service, your organization will have the capability to respond to an incident or breach without having to maintain its own internal department of cybersecurity responders.